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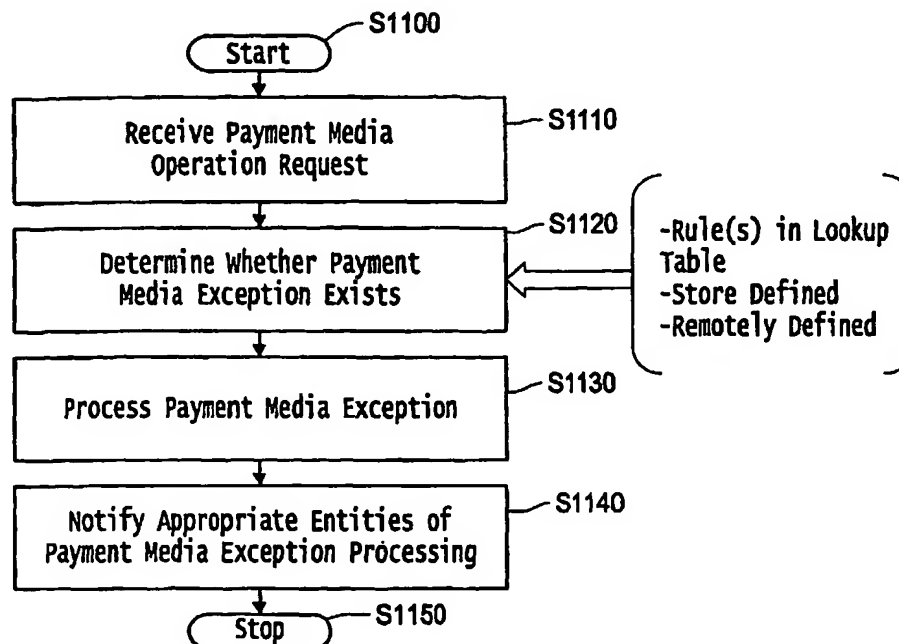
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[Continued on next page]

(54) Title: EXCEPTION REPORTING AND MANAGEMENT



(57) Abstract: A method of electronically managing a payment media exception processed from a payment media originating source by a payment media handling apparatus. A payment media operation request is received (S1110). There is determined whether payment media exception exists (S1120). The payment media exception is processed (S1130) utilizing rules in a lookup table or store defined or remotely defined. The appropriate entities are notified of payment media exception processing (S1140).

WO 2004/023258 A3



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## INTERNATIONAL SEARCH REPORT

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**A. CLASSIFICATION OF SUBJECT MATTER**

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**B. FIELDS SEARCHED**

Minimum documentation searched (classification system followed by classification symbols)

U.S. : 705/35,40

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)  
EAST**C. DOCUMENTS CONSIDERED TO BE RELEVANT**

| Category * | Citation of document, with indication, where appropriate, of the relevant passages                       | Relevant to claim No. |
|------------|--|-----------------------|
| Y          | US 2002/0111886 A1 (CHENEVICH ET AL) 5 August 2002 (15.08.2002), paragraphs 0008, 0012, 0048, 0069, 0097 | 1-53                  |
| Y          | US 2002/0065885 A1 (BUONANNO ET AL) 30 May 2002 (30.05.2002), paragraphs 0036, 0058                      | 1-53                  |



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